



IS IT ON THE OUTSIDE?



Condensation forming on the outdoor face is a positive indicator that heat is being retained inside the home and the glass is thermally efficient. This is a natural phenomenon and not an IGU fault. (IGU = Insulated Glass Unit)

IS IT INSIDE THE CAVITY?



Condensation inside the cavity indicates the IGU seal has broken down; this is a failure of the IGU.

IS IT ON THE ROOM SIDE?



This is due to warm, moist air being trapped in the building. This indicates a problem with the building itself suggesting that increased air ventilation is required. The condensation on the glass is a symptom and not a sign of a faulty IGU.